

## **2025 Student Satisfaction Inventory Report**



**Calvary University**

**May 16, 2025**

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# Summary Results When Compared to National Four-Year Private Colleges and Universities



## Gender \_\_\_\_\_

Demographic Responses	N	%
Female	31	72.09%
Male	12	27.91%
Prefer not to respond	0	0.00%
Transgender	0	0.00%
Genderqueer	0	0.00%
Additional gender category or Other	0	0.00%
Total	43	100.00%
No Answer	1	

## Class Level \_\_\_\_\_

Demographic Responses	N	%
Freshman	8	18.18%
Sophomore	14	31.82%
Junior	8	18.18%
Senior	13	29.55%
Special student	0	0.00%
Graduate/Professional	0	0.00%
Other class level	1	2.27%
Total	44	100.00%
No Answer	0	0.00%

## Institutional Choice \_\_\_\_\_

Demographic Responses	N	%
1st choice	29	69.05%
2nd choice	10	23.81%
3rd choice or lower	3	7.14%
Total	42	100.00%
No Answer	2	

Students attending their first-choice institution are more likely to have higher satisfaction levels overall.

## Strengths

Item
★ Students are made to feel welcome here.
★ My academic advisor is knowledgeable about requirements in my major.
★ The campus staff are caring and helpful.
★ I am able to register for classes I need with few conflicts.
★ Campus item: The Cashier's Office responds to inquiries in a timely fashion.
★ Campus item: I received clear & timely communication on registration, dorm life, & billing from acceptance to start of classes.
★ There are sufficient courses within my program of study available each term.
★ Residence hall staff are concerned about me as an individual.
★ My academic advisor is available when I need help.

Strengths are items with high importance and high satisfaction. These are specifically identified as items above the mid-point in importance (top half) and in the upper quartile (25 percent) of our satisfaction scores. The strengths are listed in descending order of importance.

## Challenges

Item
★ Tuition paid is a worthwhile investment.
★ The quality of instruction I receive in most of my classes is excellent.
★ The content of the courses within my major is valuable.
★ Campus item: I feel comfortable asking difficult questions.
★ Student disciplinary procedures are fair.
★ Faculty provide timely feedback about my academic progress.
★ Campus item: I understand how to read my bill and where to find answers to my billing questions.
★ Students are free to express their ideas on this campus.
★ Campus item: I feel welcome and respected regardless of my theological outlook.
★ Campus item: The University values student opinions.

Challenges are items with high importance and low satisfaction or a large performance gap. These are specifically identified as items above the mid-point in importance (top half) and in the lower quartile (25 percent) of your satisfaction scores or items above the mid-point in importance (top half) and in the top quartile (25 percent) of our performance gap scores. The performance gap score is likely the reason the item has been identified as a challenge. The challenges are listed in descending order of importance.



## Demographic Data

Demographics Responses	Demographic Responses	N	%
Age	18 and under	5	11.63%
	19 to 24	28	65.12%
	25 to 34	3	6.98%
	35 to 44	3	6.98%
	45 and over	4	9.30%
	Total	43	100.00%
	No Answer	1	
Class Level	Freshman	8	18.18%
	Sophomore	14	31.82%
	Junior	8	18.18%
	Senior	13	29.55%
	Special student	0	0.00%
	Graduate/Professional	0	0.00%
	Other class level	1	2.27%
	Total	44	100.00%
	No Answer	0	0.00%
Current Class Load	Full-time	34	77.27%
	Part-time	10	22.73%
	Total	44	100.00%
	No Answer	0	0.00%
Current Enrollment Status	Day	38	90.48%
	Evening	3	7.14%
	Weekend	1	2.38%
	Total	42	100.00%
	No Answer	2	
Current GPA	No credits earned	0	0.00%
	1.99 or below	0	0.00%
	2.0 - 2.49	1	2.27%

<b>Demographics Responses</b>	<b>Demographic Responses</b>	<b>N</b>	<b>%</b>
	2.5 - 2.99	3	6.82%
	3.0 - 3.49	8	18.18%
	3.5 or above	32	72.73%
	Total	44	100.00%
	No Answer	0	0.00%
Current Residence	Residence hall	23	53.49%
	Fraternity/Sorority	0	0.00%
	Own house	6	13.95%
	Rent room or apt off campus	2	4.65%
	Parent's home	7	16.28%
	Other residence	5	11.63%
	Total	43	100.00%
	No Answer	1	
Did Transfer Here	Yes transferred here	16	38.10%
	No did not transfer here	26	61.90%
	Total	42	100.00%
	No Answer	2	
Educational Goal	Associate degree	7	15.91%
	Bachelor's degree	32	72.73%
	Master's degree	4	9.09%
	Doctorate or professional degree	0	0.00%
	Certification (initial/renewal)	1	2.27%
	Self-improvement/pleasure	0	0.00%
	Job-related training	0	0.00%
	Other educational goal	0	0.00%
	Total	44	100.00%
	No Answer	0	0.00%
Employment	Full-time off campus	7	16.28%
	Part-time off campus	17	39.53%
	Full-time on campus	0	0.00%

<b>Demographics Responses</b>	<b>Demographic Responses</b>	<b>N</b>	<b>%</b>
	Part-time on campus	14	32.56%
	Not employed	5	11.63%
	Total	43	100.00%
	No Answer	1	
Ethnicity/Race	Alaskan Native	0	0.00%
	American Indian	0	0.00%
	Asian	0	0.00%
	Black/African-American	3	6.98%
	Hispanic or Latino (and Puerto Rican)	3	6.98%
	Native Hawaiian or Pacific Islander	0	0.00%
	White/Caucasian	35	81.40%
	Multi-racial	0	0.00%
	Other race	2	4.65%
	Total	43	100.00%
	No Answer	1	
Gender	Female	31	72.09%
	Male	12	27.91%
	Prefer not to respond	0	0.00%
	Transgender	0	0.00%
	Genderqueer	0	0.00%
	Additional gender category or Other	0	0.00%
	Total	43	100.00%
	No Answer	1	
Calvary University Was My	1st choice	29	69.05%
	2nd choice	10	23.81%
	3rd choice or lower	3	7.14%
	Total	42	100.00%
	No Answer	2	
Organization Memberships	No organization memberships	24	54.55%
	One or two organization memberships	16	36.36%



<b>Demographics Responses</b>	<b>Demographic Responses</b>	<b>N</b>	<b>%</b>
	Three or four organization memberships	3	6.82%
	Five or more organization memberships	1	2.27%
	Total	44	100.00%
	No Answer	0	0.00%
Plan to Transfer	Yes I plan to transfer	8	19.05%
	No I do not plan to transfer	34	80.95%
	Total	42	100.00%
	No Answer	2	
Residence Classification	In-state	12	28.57%
	Out-of-state	29	69.05%
	International (not U.S. citizen)	1	2.38%
	Total	42	100.00%
	No Answer	2	
Tuition Source	Scholarships	6	14.29%
	Financial aid	13	30.95%
	Family contributions	10	23.81%
	Self support	10	23.81%
	Other tuition source	3	7.14%
	Total	42	100.00%
	No Answer	2	

## Scale Summary - Calvary University Compared to National Four-Year Privates (2021-2024)

Note: Green denotes an area of strength  
Orange denotes an area of challenge

	Calvary University				National Four-Year Privates (2021-2024)					
Scale	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
Academic Advising Effectiveness	6.28	6.06	1	0.22	6.38	5.74	1.35	0.64	0.32	
Campus Climate	6.3	5.86	1.22	0.44	6.36	5.62	1.19	0.74	0.24	
Campus Life	6.17	5.65	1.09	0.52	6.17	5.09	1.48	1.08	0.56	★
Campus Services	6.14	6.07	0.88	0.07	6.28	5.81	1.08	0.47	0.26	
Instructional Effectiveness	6.35	5.94	1.02	0.41	6.42	5.75	1.07	0.67	0.19	
Recruitment and Financial Aid Effectiveness	5.96	6.01	0.99	0.05	6.24	5.49	1.33	0.75	0.52	★★
Registration Effectiveness	6.26	6.06	0.81	0.20	6.34	5.44	1.24	0.9	0.62	★★★
Safety and Security	6.09	5.99	0.85	0.10	6.34	5.44	1.27	0.9	0.55	★★
Student Centeredness	6.42	6.06	1.22	0.36	6.39	5.6	1.26	0.79	0.46	★

- ★ Difference statistically significant at the .05 level
- ★★ Difference statistically significant at the .01 level
- ★★★ Difference statistically significant at the .001 level

## Item Report – Calvary University Compared to National Four-Year Privates (2021-2024)

Note: Green denotes an area of strength

Orange denotes an area of challenge

Yellow denotes neutral/near neutral (Calvary gap  $\leq 0.10$  within the National gap)

No	Item	Calvary University				National Four-Year Privates (2021-2024)				Difference	SS
		Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap		
1	The campus staff are caring and helpful.	6.50	6.14	1.21	0.36	6.48	5.8	1.29	0.68	0.34	
2	Registration processes and procedures are convenient.	6.11	6.09	1.07	0.02	6.3	5.41	1.52	0.89	0.68	★★
3	The campus is safe and secure for all students.	6.44	5.97	1.11	0.47	6.65	6.12	1.25	0.53	-0.15	
4	The content of the courses within my major is valuable.	6.65	5.91	1.13	0.74	6.62	5.81	1.32	0.81	0.10	
5	Administrators are available to hear students' concerns.	6.30	5.8	1.52	0.50	6.36	5.43	1.62	0.93	0.37	
6	Billing policies are reasonable.	6.21	5.95	1.13	0.26	6.23	5.14	1.67	1.09	0.81	★★
7	Admissions staff provide personalized attention prior to enrollment.	5.83	6.29	0.97	-0.46	6.09	5.62	1.54	0.47	0.67	★★
8	Financial aid awards are announced in time to be helpful in college planning.	6.05	5.79	1.21	0.26	6.37	5.55	1.58	0.82	0.24	
9	Library resources and services are adequate.	6.18	6.13	1.09	0.05	6.19	5.98	1.35	0.21	0.15	
10	My academic advisor helps me set goals to work toward.	6.15	5.88	1.34	0.27	6.26	5.57	1.73	0.69	0.31	
11	Financial aid counseling is available if I need it.	5.82	6	1.27	-0.18	6.22	5.57	1.57	0.65	0.43	
12	The amount of student parking space on campus is adequate.	5.75	5.85	1.43	-0.10	6.07	4.35	2.17	1.72	1.50	★★★
13	Living conditions in the residence halls are comfortable.	6.03	5.46	1.17	0.57	6.33	5.08	1.72	1.25	0.38	

		Calvary University				National Four-Year Privates (2021-2024)					
No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
14	Faculty are fair and unbiased in their treatment of individual students.	6.51	6.1	1.28	0.41	6.5	5.67	1.55	0.83	0.43	
15	Computers and/or Wi-Fi are adequate and accessible.	6.30	5.94	1.18	0.36	6.3	5.74	1.51	0.56	0.20	
16	My academic advisor is available when I need help.	6.26	6.19	1.21	0.07	6.45	5.9	1.5	0.55	0.29	
17	There are sufficient courses within my program of study available each term.	6.40	6.15	1.14	0.25	6.49	5.6	1.57	0.89	0.55	★
18	Parking lots are well-lighted and secure.	5.91	5.79	1.24	0.12	6.14	5.55	1.59	0.59	0.24	
19	Residence hall staff are concerned about me as an individual.	6.37	6.18	1.12	0.19	5.99	5.48	1.68	0.51	0.70	★
20	Tutoring services are readily available.	6.03	6.4	1.01	-0.37	6.13	5.86	1.43	0.27	0.54	★
21	My academic advisor is knowledgeable about requirements in my major.	6.54	6.49	0.71	0.05	6.56	6.03	1.47	0.53	0.46	★
22	This campus provides online access to services I need.	6.21	6.32	0.91	-0.11	6.35	5.93	1.32	0.42	0.39	
23	I am able to register for classes I need with few conflicts.	6.47	6.35	0.9	0.12	6.53	5.55	1.63	0.98	0.80	★★
24	I receive the help I need to apply my academic major to my career goals.	6.26	6.08	1.18	0.18	6.5	5.82	1.43	0.68	0.26	
25	I am able to take care of college-related business at times that are convenient for me.	6.25	5.85	1.21	0.40	6.32	5.67	1.4	0.65	0.18	
26	Counseling services are available if I need them.	5.72	5.71	1.55	0.01	6.23	5.88	1.47	0.35	-0.17	
27	This institution helps me identify resources to finance my education.	5.87	5.84	1.21	0.03	6.27	5.17	1.74	1.1	0.67	★
28	Security staff respond quickly to calls for assistance.	6.20	6.37	0.93	-0.17	6.47	5.76	1.56	0.71	0.61	★
29	Faculty use a variety of technology and media in the classroom.	5.48	5.95	1.09	-0.47	5.81	5.81	1.34	0	0.14	

		Calvary University				National Four-Year Privates (2021-2024)					
No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
30	There is an adequate selection of food available on campus.	5.76	5.64	1.37	0.12	6.13	4.51	2	1.62	1.13	★★
31	Students are made to feel welcome here.	6.63	6.45	1.2	0.18	6.49	5.86	1.46	0.63	0.59	★
32	Faculty provide timely feedback about my academic progress.	6.50	5.61	1.59	0.89	6.42	5.59	1.46	0.83	0.02	
33	Admissions counselors accurately portray the campus in their recruiting practices.	6.25	6.09	0.96	0.16	6.25	5.55	1.6	0.7	0.54	
34	There are adequate services to help me decide upon a career.	6.00	5.85	1.12	0.15	6.3	5.65	1.5	0.65	0.20	
35	I seldom get the "run-around" when seeking information on this campus.	6.22	5.83	1.59	0.39	6.18	5.18	1.8	1	0.65	★
36	The quality of instruction I receive in most of my classes is excellent.	6.68	6.05	1.1	0.63	6.62	5.73	1.38	0.89	0.32	
37	There is a strong commitment to diversity on this campus.	5.54	5.82	1.47	-0.28	5.91	5.57	1.62	0.34	0.25	
38	I receive ongoing feedback about progress toward my academic goals.	6.18	5.68	1.37	0.50	6.21	5.44	1.57	0.77	0.24	
39	Student disciplinary procedures are fair.	6.51	5.71	1.55	0.80	6.28	5.48	1.68	0.8	0.23	
40	Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).	6.19	5.86	1.51	0.33	6.42	6.05	1.24	0.37	-0.19	
41	Tuition paid is a worthwhile investment.	6.71	5.98	1.46	0.73	6.45	5.21	1.73	1.24	0.77	★★
42	Students are free to express their ideas on this campus.	6.39	5.59	1.69	0.80	6.36	5.59	1.61	0.77	0.00	
43	Mentors are available to guide my life and career goals.	6.38	6.06	1.29	0.32	6.23	5.59	1.59	0.64	0.47	
44	On the whole, the campus is well-maintained.	6.06	5.26	1.48	0.80	6.36	5.98	1.39	0.38	-0.72	★★
45	Student activity fees are put to good use.	6.09	5.24	1.77	0.85	6.13	5.02	1.83	1.11	0.22	

		Calvary University				National Four-Year Privates (2021-2024)					
No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
46	Campus item: I feel welcome and respected regardless of my theological outlook	6.28	5.49	1.76	0.79						
47	Campus item: I feel comfortable asking difficult questions.	6.56	5.83	1.6	0.73						
48	Campus item: The 16-week classes are more conducive to learning than 8-week classes.	5.08	5	1.85	0.08						
49	Campus item: The University values student opinions.	6.26	5.52	1.69	0.74						
50	Campus item: The Cashier's Office responds to inquiries in a timely fashion.	6.43	6.23	1.37	0.20						
51	Campus item: I understand how to read my bill and where to find answers to my billing questions.	6.43	5.64	1.56	0.79						
52	Campus item: Most of my courses include a variety of teaching methods.	5.95	5.93	1.14	0.02						
53	Campus item: I received clear & timely communication on registration, dorm life, & billing from acceptance to start of classes.	6.43	6.12	1.05	0.31						
54	Campus item: If there were a Calvary mobile app, I would use it.	5.24	5.84	1.89	-0.60						
55	Campus item: Finding information on the Calvary website is easy and simple.	6.21	5.63	1.25	0.58						
56	Cost as factor in decision to enroll.	6.60				6.28					
57	Financial assistance as factor in decision to enroll.	6.29				6.32					
58	Academic reputation as factor in decision to enroll.	6.05				6.18					
59	Future career opportunities as factor in decision to enroll.	5.73				6.36					

		Calvary University				National Four-Year Privates (2021-2024)					
No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
60	Personal recommendations as factor in decision to enroll.	6.00				5.74					
61	Distance from campus as factor in decision to enroll.	4.56				5.43					
62	Information on the campus Web site as factor in decision to enroll.	5.18				5.54					
63	Campus visits as factor in decision to enroll.	5.51				5.65					

★ Difference statistically significant at the .05 level

★★ Difference statistically significant at the .01 level

★★★ Difference statistically significant at the .001 level

## Item Percent – Calvary University Compared to National Four-Year Privates (2021-2024)

Note: Green denotes an area of strength

Orange denotes an area of challenge

Yellow denotes neutral/near neutral (Calvary gap percentage ≤ 5% within the National gap percentage)

		Calvary University			National Four-Year Privates (2021-2024)			
No	Item	Importance %	Satisfaction %	Gap %	Importance %	Satisfaction %	Gap %	Difference
1	The campus staff are caring and helpful.	89%	77%	12%	87%	66%	21%	11%
2	Registration processes and procedures are convenient.	68%	77%	-9%	82%	55%	27%	22%
3	The campus is safe and secure for all students.	88%	74%	14%	92%	78%	14%	-4%
4	The content of the courses within my major is valuable.	93%	65%	28%	91%	66%	25%	-1%
5	Administrators are available to hear students' concerns.	86%	73%	13%	84%	57%	27%	16%
6	Billing policies are reasonable.	77%	70%	7%	80%	48%	32%	22%
7	Admissions staff provide personalized attention prior to enrollment.	61%	79%	-18%	74%	62%	12%	17%
8	Financial aid awards are announced in time to be helpful in college planning.	74%	63%	11%	84%	60%	24%	3%
9	Library resources and services are adequate.	77%	71%	6%	77%	73%	4%	-2%
10	My academic advisor helps me set goals to work toward.	76%	68%	8%	80%	62%	18%	6%
11	Financial aid counseling is available if I need it.	63%	75%	-12%	79%	60%	19%	15%
12	The amount of student parking space on campus is adequate.	68%	81%	-13%	76%	37%	39%	44%
13	Living conditions in the residence halls are comfortable.	79%	46%	33%	84%	48%	36%	-2%
14	Faculty are fair and unbiased in their treatment of individual students.	90%	83%	7%	88%	65%	23%	18%



		Calvary University			National Four-Year Privates (2021-2024)			
No	Item	Importance %	Satisfaction %	Gap %	Importance %	Satisfaction %	Gap %	Difference
15	Computers and/or Wi-Fi are adequate and accessible.	82%	65%	17%	81%	66%	15%	-1%
16	My academic advisor is available when I need help.	83%	83%	0%	86%	71%	15%	12%
17	There are sufficient courses within my program of study available each term.	88%	78%	10%	88%	62%	26%	16%
18	Parking lots are well-lighted and secure.	66%	69%	-3%	76%	61%	15%	8%
19	Residence hall staff are concerned about me as an individual.	83%	71%	12%	72%	59%	13%	12%
20	Tutoring services are readily available.	67%	86%	-19%	76%	69%	7%	17%
21	My academic advisor is knowledgeable about requirements in my major.	90%	93%	-3%	90%	75%	15%	18%
22	This campus provides online access to services I need.	79%	80%	-1%	83%	71%	12%	9%
23	I am able to register for classes I need with few conflicts.	88%	84%	4%	89%	61%	28%	23%
24	I receive the help I need to apply my academic major to my career goals.	76%	69%	7%	88%	68%	20%	1%
25	I am able to take care of college-related business at times that are convenient for me.	83%	63%	20%	82%	62%	20%	1%
26	Counseling services are available if I need them.	62%	65%	-3%	79%	70%	9%	-5%
27	This institution helps me identify resources to finance my education.	66%	59%	7%	81%	50%	31%	9%
28	Security staff respond quickly to calls for assistance.	83%	89%	-6%	87%	67%	20%	22%
29	Faculty use a variety of technology and media in the classroom.	55%	73%	-18%	65%	66%	-1%	7%
30	There is an adequate selection of food available on campus.	62%	64%	-2%	77%	37%	40%	27%
31	Students are made to feel welcome here.	93%	88%	5%	87%	70%	17%	18%

		Calvary University			National Four-Year Privates (2021-2024)			
No	Item	Importance %	Satisfaction %	Gap %	Importance %	Satisfaction %	Gap %	Difference
32	Faculty provide timely feedback about my academic progress.	93%	59%	34%	86%	60%	26%	-1%
33	Admissions counselors accurately portray the campus in their recruiting practices.	78%	72%	6%	81%	61%	20%	11%
34	There are adequate services to help me decide upon a career.	79%	76%	3%	82%	62%	20%	14%
35	I seldom get the "run-around" when seeking information on this campus.	78%	69%	9%	78%	52%	26%	17%
36	The quality of instruction I receive in most of my classes is excellent.	95%	74%	21%	92%	64%	28%	10%
37	There is a strong commitment to diversity on this campus.	63%	73%	-10%	72%	61%	11%	12%
38	I receive ongoing feedback about progress toward my academic goals.	71%	63%	8%	78%	56%	22%	7%
39	Student disciplinary procedures are fair.	89%	68%	21%	81%	60%	21%	8%
40	Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).	71%	69%	2%	86%	75%	11%	-6%
41	Tuition paid is a worthwhile investment.	93%	73%	20%	86%	50%	36%	23%
42	Students are free to express their ideas on this campus.	82%	59%	23%	83%	62%	21%	-3%
43	Mentors are available to guide my life and career goals.	85%	78%	7%	79%	62%	17%	16%
44	On the whole, the campus is well-maintained.	68%	48%	20%	83%	74%	9%	-26%
45	Student activity fees are put to good use.	82%	55%	27%	77%	47%	30%	8%
46	Campus item: I feel welcome and respected regardless of my theological outlook	80%	66%	14%				
47	Campus item: I feel comfortable asking difficult questions.	90%	70%	20%				
48	Campus item: The 16-week classes are more conducive to learning than 8-week classes.	48%	50%	-2%				

		Calvary University			National Four-Year Privates (2021-2024)			
No	Item	Importance %	Satisfaction %	Gap %	Importance %	Satisfaction %	Gap %	Difference
49	Campus item: The University values student opinions.	79%	57%	22%				
50	Campus item: The Cashier's Office responds to inquiries in a timely fashion.	85%	82%	3%				
51	Campus item: I understand how to read my bill and where to find answers to my billing questions.	86%	55%	31%				
52	Campus item: Most of my courses include a variety of teaching methods.	72%	72%	0%				
53	Campus item: I received clear & timely communication on registration, dorm life, & billing from acceptance to start of classes.	88%	73%	15%				
54	Campus item: If there were a Calvary mobile app, I would use it.	57%	75%	-18%				
55	Campus item: Finding information on the Calvary website is easy and simple.	84%	65%	19%				
56	Cost as factor in decision to enroll.	93%			82%			
57	Financial assistance as factor in decision to enroll.	85%			83%			
58	Academic reputation as factor in decision to enroll.	80%			78%			
59	Future career opportunities as factor in decision to enroll.	71%			84%			
60	Personal recommendations as factor in decision to enroll.	73%			64%			
61	Distance from campus as factor in decision to enroll.	44%			60%			
62	Information on the campus Web site as factor in decision to enroll.	53%			60%			
63	Campus visits as factor in decision to enroll.	66%			66%			

## Summary – Calvary University Compared to National Four-Year Privates (2021-2024)

Summary	Answer / Description	Calvary University	National Norms	Difference	SS
So far, how has your college experience met your expectations?					
	<b>Total</b>	<b>4.91</b>	<b>4.77</b>	<b>0.14</b>	
	1= Much worse than I expected	4%	2%		
	2= Quite a bit worse than I expected	0%	2%		
	3= Worse than I expected	11%	11%		
	4= About what I expected	25%	29%		
	5= Better than I expected	23%	23%		
	6= Quite a bit better than I expected	11%	14%		
	7= Much better than I expected	23%	15%		
Rate your overall satisfaction with your experience here thus far.					
	<b>Total</b>	<b>5.79</b>	<b>5.39</b>	<b>0.40</b>	
	1= Not satisfied at all	2%	1%		
	2= Not very satisfied	0%	4%		
	3= Somewhat dissatisfied	6%	7%		
	4= Neutral	6%	10%		
	5= Somewhat satisfied	11%	16%		
	6= Satisfied	34%	36%		
	7= Very satisfied	37%	23%		
All in all, if you had it to do over again, would you enroll here?					
	<b>Total</b>	<b>5.86</b>	<b>5.47</b>	<b>0.39</b>	
	1= Definitely not	0%	3%		
	2= Probably not	4%	6%		
	3= Maybe not	2%	5%		
	4= I don't know	9%	9%		
	5= Maybe yes	13%	11%		
	6= Probably yes	25%	26%		
	7= Definitely yes	44%	37%		