## **2023 Student Satisfaction Inventory Report**



**Calvary University** 

May 11, 2023

NOTE: This copy of the 2022-2023 SSI Report does NOT include Student Comments. A separate report including student comments was distributed to faculty and staff for assessment purposes.

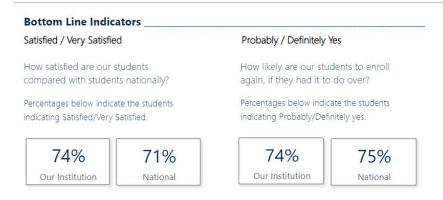
## Contents

Results When Compared to other ABHE Colleges and Universities	3
Summary Results When Compared to National Four-Year Private Colleges and Universities	
Strengths and Weaknesses	
Demographic Information	
Scale Summary – Calvary (2023) vs. ABHE (2019-2022)	
Scale Summary – Calvary (2023) vs. National Four-Year Privates (2019-2022)	
Item Report – Calvary Compared to ABHE Institutions	10
Item Report – Calvary University Compared to National Four-Year Privates (2019-2022)	14
Summary Report - Calvary University Compared to ABHE Institutions	18
Summary Report – Calvary University Compared to National Four-Year Privates (2019-2022)	19

## Results When Compared to other ABHE Colleges and Universities



# Calvary University - SSI - 4/2023-Apr 2023



#### Top 5 Factors to Enroll

Item	Importance %
Cost as factor in decision to enroll.	87%
Financial assistance as factor in decision to enroll.	75%
Academic reputation as factor in decision to enroll.	71%
Future career opportunities as factor in decision to enroll.	62%
Personal recommendations as factor in decision to enroll.	61%

## Summary Results When Compared to National Four-Year Private Colleges and Universities

# Main Report

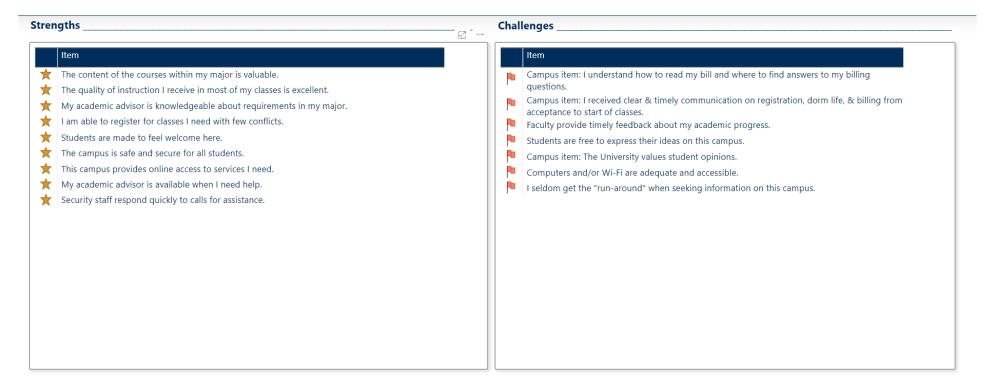
# Calvary University - SSI - 4/2023-Apr 2023

atisfied / Very Satisfied	b	Probably / Definitely Yes					
How satisfied are our s	tudents	How likely are our students to enrol					
compared with student	ts nationally?	again, if they had it to do over?					
Percentages below indica	te the students	Percentages below indicate the students					
ndicating Satisfied/Very S	Satisfied.	indicating Probably/Defin	nitely yes.				
74%	59%	74%	62%				
Our Institution	National	Our Institution	National				

#### Top 5 Factors to Enroll

Item	Importance %
Cost as factor in decision to enroll.	87%
Financial assistance as factor in decision to enroll.	75%
Academic reputation as factor in decision to enroll.	71%
Future career opportunities as factor in decision to enroll.	62%
Personal recommendations as factor in decision to enroll.	61%

## Strengths and Weaknesses



Strengths are items with high importance and high satisfaction.

These are specifically identified as items above the mid-point in importance (top half) and in the upper quartile (25 percent) of our satisfaction scores. The strengths are listed in descending order of importance.

Challenges are items with high importance and low satisfaction or a large performance gap. These are specifically identified as items above the mid-point in importance (top half) and in the lower quartile (25 percent) of your satisfaction scores or items above the mid-point in importance (top half) and in the top quartile (25 percent) of our performance gap scores. The performance gap score is likely the reason the item has been identified as a challenge. The challenges are listed in descending order of importance.

## **Demographic Information**

#### Gender \_

Demographic Responses	N	%
Female	47	53.41%
Male	41	46.59%
Prefer not to respond	0	0.00%
Transgender	0	0.00%
Genderqueer	0	0.00%
Additional gender category or Other	0	0.00%
Total	88	100.00%
No Answer	19	

#### Class Level

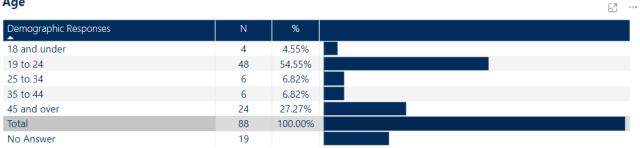
Demographic Responses	N	%
Freshman	10	9.43%
Sophomore	18	16.98%
Junior	19	17.92%
Senior	31	29.25%
Special student	1	0.94%
Graduate/Professional	24	22.64%
Other class level	3	2.83%
Total	106	100.00%
No Answer	1	

#### Institutional Choice

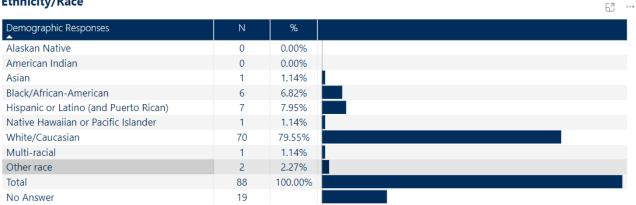
Demographic Responses	N	%
1st choice	77	76.24%
2nd choice	20	19.80%
3rd choice or lower	4	3.96%
Total	101	100.00%
No Answer	6	

Students attending their first-choice institution are more likely to have higher satisfaction levels overall.

### Age



## Ethnicity/Race



## **Plan to Transfer**

Demographic Responses	N	%	
Yes I plan to transfer	12	12.00%	
No I do not plan to transfer	88	88.00%	
Total	100	100.00%	
No Answer	7		

## **Tuition Source**

Demographic Responses	N	%
Scholarships	14	13.08%
Financial aid	25	23.36%
Family contributions	15	14.02%
Self support	45	42.06%
Other tuition source	8	7.48%
Total	107	100.00%
No Answer	0	0.00%

## Scale Summary – Calvary (2023) vs. ABHE (2019-2022)

	Calvary	<b>University</b>	ABHE 2019-2022 Results						lts			
Scale	Importance	Satisfaction	SD	Gap		Importance	Satisfaction	SD	Gap		Difference	SS
Academic Advising Effectiveness	6.26	5.97	0.95	0.29		6.27	5.79	1.25	0.48		0.18	
Campus Climate	6.34	5.71	1.05	0.63		6.38	5.85	1.10	0.53		-0.14	
Campus Life	6.08	5.33	1.21	0.75		6.16	5.39	1.30	0.77		-0.06	
Campus Services	6.15	5.72	0.97	0.43		6.17	5.87	0.98	0.3		-0.15	
Instructional Effectiveness	6.45	5.86	0.85	0.59		6.4	5.89	0.95	0.51		-0.03	
Recruitment and Financial Aid Effectiveness	6.12	5.58	1.27	0.54		6.18	5.78	1.15	0.4		-0.20	
Registration Effectiveness	6.45	6.03	0.86	0.42		6.29	5.87	1.02	0.42		0.16	
Safety and Security	6.16	6.13	0.92	0.03		6.16	5.77	1.11	0.39		0.36	***
Student Centeredness	6.47	5.78	1.11	0.69		6.43	5.93	1.12	0.5		-0.15	

<sup>★ =</sup> Difference statistically significant at the .05 level

<sup>★★ =</sup> Difference statistically significant at the .01 level

<sup>★★★ =</sup> Difference statistically significant at the .001 level

## Scale Summary – Calvary (2023) vs. National Four-Year Privates (2019-2022)

	Calvary University Results					National Results					
Scale	Importance	Satisfaction	SD	Gap		Importance	Satisfaction	SD	Gap	Difference	SS
Academic Advising Effectiveness	6.26	5.97	0.95	0.29		6.39	5.71	1.35	0.68	0.26	*
Campus Climate	6.34	5.71	1.05	0.63		6.38	5.61	1.19	0.77	0.10	
Campus Life	6.08	5.33	1.21	0.75		6.18	5.07	1.49	1.11	0.26	
Campus Services	6.15	5.72	0.97	0.43		6.28	5.82	1.08	0.46	-0.10	
Instructional Effectiveness	6.45	5.86	0.85	0.59		6.44	5.73	1.08	0.71	0.13	
Recruitment and Financial Aid Effectiveness	6.12	5.58	1.27	0.54		6.25	5.51	1.31	0.74	0.07	
Registration Effectiveness	6.45	6.03	0.86	0.42		6.37	5.44	1.25	0.93	0.59	***
Safety and Security	6.16	6.13	0.92	0.03		6.34	5.51	1.24	0.83	0.62	***
Student Centeredness	6.47	5.78	1.11	0.69		6.41	5.58	1.28	0.83	0.20	

<sup>★ =</sup> Difference statistically significant at the .05 level

<sup>★★ =</sup> Difference statistically significant at the .01 level

 $<sup>\</sup>star\star\star$  = Difference statistically significant at the .001 level

# Item Report – Calvary Compared to ABHE Institutions

		Calvary University					ABHE (2019-2022)						
No	ltem	Importance	Satisfaction	SD	Gap	ı	Importance	Satisfaction	SD	Gap		Difference	SS
1	The campus staff are caring and helpful.	6.48	5.88	1.07	0.60		6.55	6.17	1.09	0.38		-0.29	*
	Registration processes and procedures are												
2	convenient.	6.36	5.99	1.12	0.37		6.18	5.83	1.27	0.35		0.16	
3	The campus is safe and secure for all students.	6.53	6.24	0.99	0.29		6.55	6.13	1.22	0.42		0.11	ĺ
	The content of the courses within my major is												
4	valuable.	6.84	6.07	1.16	0.77		6.64	5.98	1.19	0.66		0.09	
	Administrators are available to hear students'												
5	concerns.	6.43	5.74	1.25	0.69		6.38	5.8	1.43	0.58		-0.06	
6	Billing policies are reasonable.	6.59	5.84	1.22	0.75		6.27	5.83	1.31	0.44		0.01	1
	Admissions staff provide personalized												
7	attention prior to enrollment.	6.14	5.83	1.34	0.31		6.09	6	1.25	0.09		-0.17	
	Financial aid awards are announced in time to												
8	be helpful in college planning.	6.23	5.67	1.39	0.56		6.27	5.78	1.41	0.49		-0.11	
9	Library resources and services are adequate.	6.11	6.07	1.13	0.04		6.24	6.07	1.22	0.17		0.00	
	My academic advisor helps me set goals to												ĺ
10	work toward.	6.08	5.99	1.31	0.09		6.11	5.53	1.64	0.58		0.46	*
11	Financial aid counseling is available if I need it.	6.04	5.46	1.5	0.58		6.09	5.77	1.45	0.32		-0.31	
	The amount of student parking space on												
12	campus is adequate.	5.62	6.18	1.03	-0.56		5.89	5.61	1.6	0.28		0.57	*
	Living conditions in the residence halls are												
13	comfortable.	6.07	5.33	1.31	0.74		6.27	5.47	1.47	0.8		-0.14	
	Faculty are fair and unbiased in their												1
14	treatment of individual students.	6.61	6.01	1.28	0.60		6.51	5.77	1.53	0.74		0.24	
	Computers and/or Wi-Fi are adequate and									-			
15	accessible.	6.35	5.53	1.38	0.82		5.67	5.74	1.45	0.07		-0.21	
	My academic advisor is available when I need												
16	help.	6.38	6.26	1.05	0.12		6.34	6.05	1.33	0.29		0.21	$\vdash$
47	There are sufficient courses within my	6.54	5.04	4 22	0.70		6.45	F 70	4.20	0.67		0.00	
17	program of study available each term.	6.51	5.81	1.32	0.70		6.45	5.78	1.38	0.67		0.03	$\vdash$
18	Parking lots are well-lighted and secure.	6.13	6.06	1.17	0.07		5.93	5.63	1.51	0.3		0.43	$\sqcup \sqcup$
	Residence hall staff are concerned about me as												i 1
19	an individual.	6.12	6.27	1.07	-0.15		6.15	5.77	1.58	0.38		0.50	$\longmapsto$
20	Tutoring services are readily available.	6.05	6.16	1.02	-0.11		5.9	5.92	1.41	0.02		0.24	

			Calvary Unive	rsity			АВНЕ	(2019-2	2022)		
No	ltem	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	My academic advisor is knowledgeable about										
21	requirements in my major.	6.58	6.46	0.82	0.12	6.52	6.18	1.28	0.34	0.28	*
	This campus provides online access to services										ł
22	I need.	6.40	6.1	1.11	0.30	6.34	6.01	1.24	0.33	0.09	<b> </b>
	I am able to register for classes I need with few										*
23	conflicts.	6.56	6.41	0.88	0.15	6.48	5.96	1.35	0.52	0.45	*
	I receive the help I need to apply my academic										
24	major to my career goals.	6.30	5.86	1.29	0.44	6.43	5.92	1.32	0.51	-0.06	l
	I am able to take care of college-related										
25	business at times that are convenient for me.	6.27	5.87	1.11	0.40	6.23	5.84	1.28	0.39	0.03	
	Counseling services are available if I need										*
26	them.	5.97	5.4	1.56	0.57	6.15	5.93	1.43	0.22	-0.53	*
	This institution helps me identify resources to	0.07	3		0.07	0.20	3.50		0.22	0.00	
27	finance my education.	6.20	5.34	1.45	0.86	6.21	5.51	1.59	0.7	-0.17	ı
	Security staff respond quickly to calls for										
28	assistance.	6.28	6.02	1.2	0.26	6.23	5.64	1.55	0.59	0.38	i
	Faculty use a variety of technology and media								-		
29	in the classroom.	5.78	5.7	1.26	0.08	5.75	5.84	1.28	0.09	-0.14	ı
	There is an adequate selection of food										
30	available on campus.	5.74	5.02	1.72	0.72	5.98	4.79	1.87	1.19	0.23	i
31	Students are made to feel welcome here.	6.55	6.05	1.22	0.50	6.6	6.04	1.39	0.56	0.01	
	Faculty provide timely feedback about my										
32	academic progress.	6.43	5.4	1.28	1.03	6.38	5.65	1.39	0.73	-0.25	
	Admissions counselors accurately portray the										
33	campus in their recruiting practices.	5.98	5.57	1.36	0.41	6.29	5.8	1.45	0.49	-0.23	
	There are adequate services to help me decide										*
34	upon a career.	5.82	5.02	1.59	0.80	6.23	5.59	1.44	0.64	-0.57	*
	I seldom get the "run-around" when seeking	0.01	5.02		0.00	0.20	3.33		0.0.	0.01	
35	information on this campus.	6.34	5.23	1.56	1.11	6.14	5.63	1.55	0.51	-0.40	l
	The quality of instruction I receive in most of					-					
36	my classes is excellent.	6.74	6.14	0.97	0.60	6.63	6.03	1.19	0.6	0.11	
	There is a strong commitment to diversity on										
37	this campus.	5.35	5.44	1.51	-0.09	5.98	5.54	1.63	0.44	-0.10	
	I receive ongoing feedback about progress										
38	toward my academic goals.	5.86	5.01	1.63	0.85	6.08	5.37	1.5	0.71	-0.36	*
39	Student disciplinary procedures are fair.	6.27	5.19	1.69	1.08	6.27	5.55	1.65	0.72	-0.36	

		Calvary University ABHE (20					(2019-2	2022)			
No	ltem	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	Faculty are usually available to students										
	outside of class (during office hours, by phone										
40	or by e-mail).	6.24	5.91	1.13	0.33	6.37	6.19	1.14	0.18	-0.28	*
41	Tuition paid is a worthwhile investment.	6.62	5.94	1.09	0.68	6.54	5.89	1.41	0.65	0.05	
42	Students are free to express their ideas on this campus.	6.43	5.59	1.45	0.84	6.43	5.64	1.61	0.79	-0.05	
	Mentors are available to guide my life and										
43	career goals.	6.17	5.33	1.6	0.84	6.28	5.72	1.53	0.56	-0.39	
											*
											*
44	On the whole, the campus is well-maintained.	6.09	4.96	1.47	1.13	6.34	6.13	1.18	0.21	-1.17	*
45	Student activity fees are put to good use.	6.12	5.1	1.4	1.02	6.12	5.39	1.64	0.73	-0.29	
	Campus item: I feel welcome and respected										
46	regardless of my theological outlook	6.30	5.68	1.49	0.62						
	Campus item: I feel comfortable asking										
47	difficult questions.	6.47	5.84	1.33	0.63						
	Campus item: The 16-week classes are more										
48	conducive to learning than 8-week classes.	4.85	4.48	1.98	0.37						
49	Campus item: The University values student	6.26	F 2F	1 50	1 01						
49	opinions.  Campus item: The Cashier's Office responds to	6.36	5.35	1.59	1.01						
50	·	6.52	5.9	1.31	0.62						
30	Campus item: I understand how to read my bill	0.32	3.5	1.51	0.02						
	and where to find answers to my billing										
51	questions.	6.67	5.28	1.8	1.39						
	Campus item: Most of my courses include a										
52	variety of teaching methods.	5.96	5.6	1.29	0.36						
	Campus item: I received clear & timely										
	communication on registration, dorm life, &										
53	billing from acceptance to start of classes.	6.45	5.42	1.47	1.03						
- A	Campus item: If there were a Calvary mobile	5.45	5.24	2.45	0.00						
54	app, I would use it.  Campus item: Finding information on the	5.15	5.24	2.15	-0.09				-		
55	Campus item: Finding information on the Calvary website is easy and simple.	6.36	5.58	1.59	0.78						
	·		3.36	1.33	0.76	C 4 C				1	
56	Cost as factor in decision to enroll.  Financial assistance as factor in decision to	6.44				6.16					
57	enroll.	6.10				6.08					
3/	enion.	0.10				80.08	1			j	

			Calvary Unive	rsity			ABHE	(2019-2	2022)		
No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	Academic reputation as factor in decision to										
58	enroll.	6.09				5.89					
	Future career opportunities as factor in										
59	decision to enroll.	5.50				5.99					ļ
	Personal recommendations as factor in										
60	decision to enroll.	5.60				5.86					ļ
	Distance from campus as factor in decision to										
61	enroll.	4.43				5.05					
	Information on the campus Web site as factor										
62	in decision to enroll.	5.22				5.38					ļ
63	Campus visits as factor in decision to enroll.	4.69				5.64					

 <sup>★ =</sup> Difference statistically significant at the .05 level
 ★★ = Difference statistically significant at the .01 level
 ★★★ = Difference statistically significant at the .001 level

## Item Report – Calvary University Compared to National Four-Year Privates (2019-2022)

22)	<mark>19-20</mark> :	tes (20	ar Priva	lational Four-Ye	N		rsity	Calvary Unive			
Difference S	D	Gap	SD	Satisfaction	Importance	Gap	SD	Satisfaction	Importance	Item	No
0.10		0.7	1.3	5.78	6.48	0.60	1.07	5.88	6.48	The campus staff are caring and helpful.	1
+											
+										Registration processes and procedures are	
0.58		0.93	1.53	5.41	6.34	0.37	1.12	5.99	6.36	convenient.	2
0.11		0.51	1.25	6.13	6.64	0.29	0.99	6.24	6.53	The campus is safe and secure for all students.	3
0.22		0.01		0.20	0.0.1	0.20	0.00	5.2 :	0.00	The content of the courses within my major is	
0.28		0.85	1.32	5.79	6.64	0.77	1.16	6.07	6.84	valuable.	4
										Administrators are available to hear students'	
0.33		0.97	1.62	5.41	6.38	0.69	1.25	5.74	6.43	concerns.	5
+											
7											
0.72		1.12	1.68	5.12	6.24	0.75	1.22	5.84	6.59	Billing policies are reasonable.	6
										Admissions staff provide personalized	
0.22		0.49	1.52	5.61	6.1	0.31	1.34	5.83	6.14	attention prior to enrollment.	7
										Financial aid awards are announced in time to	_
0.09	+	0.8	1.56	5.58	6.38	0.56	1.39	5.67	6.23	be helpful in college planning.	8
0.10	<del></del>	0.23	1.34	5.97	6.2	0.04	1.13	6.07	6.11	Library resources and services are adequate.	9
0.47		0.75	4.74	5.53	6.27	0.00	4.24	5.00	6.00	My academic advisor helps me set goals to	40
0.47	$\vdash$	0.75	1.74	5.52	6.27	0.09	1.31	5.99	6.08	work toward.	10
-0.13	<del>-                                    </del>	0.64	1.55	5.59	6.23	0.58	1.5	5.46	6.04	Financial aid counseling is available if I need it.	11
7											
7										The amount of student parking space on	
1.61		1.51	2.09	4.57	6.08	-0.56	1.03	6.18	5.62	campus is adequate.	12
								_	_	Living conditions in the residence halls are	
0.22	$\vdash \vdash$	1.22	1.69	5.11	6.33	0.74	1.31	5.33	6.07		13
0.22		0.04	1 [ 4	F 60	6.53	0.60	1 20	6.01	6.61	,	1.4
0.32		0.84	1.54	5.09	0.53	0.60	1.28	6.01	0.01		14
-0.38		0.2	1.4	5.91	6.11	0.82	1.38	5.53	6.35		15
		1.51 1.22 0.84	2.09 1.69 1.54	5.11 5.69 5.91	6.08 6.33 6.53 6.11	-0.56 0.74 0.60 0.82	1.03 1.31 1.28 1.38	6.18 5.33 6.01 5.53	5.62 6.07 6.61 6.35	campus is adequate. Living conditions in the residence halls are comfortable. Faculty are fair and unbiased in their treatment of individual students. Computers and/or Wi-Fi are adequate and	12 13 14 15

			Calvary Unive	rsity		N	ational Four-Ye	ar Priva	ites (201	.9-2022)	
No	Item	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
16	My academic advisor is available when I need help.	6.38	6.26	1.05	0.12	6.44	5.85	1.53	0.59	0.41	*
17	There are sufficient courses within my program of study available each term.	6.51	5.81	1.32	0.70	6.52	5.54	1.61	0.98	0.27	
18	Parking lots are well-lighted and secure.	6.13	6.06	1.17	0.07	6.16	5.57	1.58	0.59	0.49	*
19	Residence hall staff are concerned about me as an individual.	6.12	6.27	1.07	-0.15	5.95	5.45	1.69	0.5	0.82	* *
20	Tutoring services are readily available.	6.05	6.16	1.02	-0.11	6.16	5.89	1.4	0.27	0.27	
21	My academic advisor is knowledgeable about requirements in my major.	6.58	6.46	0.82	0.12	6.57	6.02	1.46	0.55	0.44	* *
22	This campus provides online access to services I need.	6.40	6.1	1.11	0.30	6.39	5.95	1.32	0.44	0.15	
23	I am able to register for classes I need with few conflicts.	6.56	6.41	0.88	0.15	6.55	5.52	1.67	1.03	0.89	* * *
23	I receive the help I need to apply my academic	0.30	0.41	0.00	0.13	0.33	3.32	1.07	1.03	0.85	
24	major to my career goals.	6.30	5.86	1.29	0.44	6.51	5.79	1.45	0.72	0.07	
25	I am able to take care of college-related business at times that are convenient for me.	6.27	5.87	1.11	0.40	6.35	5.71	1.4	0.64	0.16	
26	Counseling services are available if I need them.	5.97	5.4	1.56	0.57	6.25	5.86	1.5	0.39	-0.46	*
27	This institution helps me identify resources to finance my education.	6.20	5.34	1.45	0.86	6.28	5.18	1.75	1.1	0.16	
28	Security staff respond quickly to calls for assistance.	6.28	6.02	1.2	0.26	6.47	5.79	1.53	0.68	0.23	
29	Faculty use a variety of technology and media in the classroom.	5.78	5.7	1.26	0.08	5.84	5.79	1.36	0.05	-0.09	
30	There is an adequate selection of food available on campus.	5.74	5.02	1.72	0.72	6.14	4.52	2.01	1.62	0.50	
31	Students are made to feel welcome here.	6.55	6.05	1.22	0.50	6.5	5.87	1.48	0.63	0.18	
32	Faculty provide timely feedback about my academic progress.	6.43	5.4	1.28	1.03	6.45	5.56	1.5	0.89	-0.16	
33	Admissions counselors accurately portray the campus in their recruiting practices.	5.98	5.57	1.36	0.41	6.27	5.56	1.6	0.71	0.01	
34	There are adequate services to help me decide upon a career.	5.82	5.02	1.59	0.80	6.33	5.66	1.49	0.67	-0.64	* *

			Calvary Unive	rsity			N	ational Four-Ye	ar Priva	ites (20	19-	2022)	
No	Item	Importance	Satisfaction	SD	Gap		Importance	Satisfaction	SD	Gap		Difference	SS
	I seldom get the "run-around" when seeking												
35	information on this campus.	6.34	5.23	1.56	1.11		6.22	5.16	1.85	1.06		0.07	
	The quality of instruction I receive in most of												*
36	my classes is excellent.	6.74	6.14	0.97	0.60		6.63	5.69	1.42	0.94		0.45	*
	There is a strong commitment to diversity on												
37	this campus.	5.35	5.44	1.51	-0.09		6.01	5.59	1.62	0.42		-0.15	
	I receive ongoing feedback about progress												ı . I
38	toward my academic goals.	5.86	5.01	1.63	0.85		6.24	5.39	1.59	0.85		-0.38	*
39	Student disciplinary procedures are fair.	6.27	5.19	1.69	1.08		6.29	5.45	1.73	0.84		-0.26	
	Faculty are usually available to students												
	outside of class (during office hours, by phone												
40	or by e-mail).	6.24	5.91	1.13	0.33		6.46	6.04	1.28	0.42		-0.13	$\overline{}$
													*
													*
41	Tuition paid is a worthwhile investment.	6.62	5.94	1.09	0.68		6.48	5.15	1.75	1.33		0.79	*
	Students are free to express their ideas on this												
42	campus.	6.43	5.59	1.45	0.84		6.38	5.56	1.66	0.82		0.03	
	Mentors are available to guide my life and												
43	career goals.	6.17	5.33	1.6	0.84		6.23	5.53	1.62	0.7		-0.20	
													*
													*
44	On the whole, the campus is well-maintained.	6.09	4.96	1.47	1.13		6.36	6.05	1.33	0.31		-1.09	*
45	Student activity fees are put to good use.	6.12	5.1	1.4	1.02		6.14	4.94	1.87	1.2		0.16	
-13	Campus item: I feel welcome and respected	0.12	3.1	2.7	1.02		0.14	7.57	1.07	1.2		0.10	
46	regardless of my theological outlook	6.30	5.68	1.49	0.62								
	Campus item: I feel comfortable asking	0.00	0.00										
47	difficult questions.	6.47	5.84	1.33	0.63								
	Campus item: The 16-week classes are more												
48	conducive to learning than 8-week classes.	4.85	4.48	1.98	0.37								
	Campus item: The University values student					_			_				
49	opinions.	6.36	5.35	1.59	1.01								igcup
	Campus item: The Cashier's Office responds to												
50	inquiries in a timely fashion.	6.52	5.9	1.31	0.62								
	Campus item: I understand how to read my bill												.
	and where to find answers to my billing	6.67			4.00								.
51	questions.	6.67	5.28	1.8	1.39								

			Calvary Unive	rsity		N	ational Four-Ye	ar Priva	ites (201	9-2022)	
No	ltem	Importance	Satisfaction	SD	Gap	Importance	Satisfaction	SD	Gap	Difference	SS
	Campus item: Most of my courses include a										
52	variety of teaching methods.	5.96	5.6	1.29	0.36						
	Campus item: I received clear & timely										
	communication on registration, dorm life, &										
53	billing from acceptance to start of classes.	6.45	5.42	1.47	1.03						
	Campus item: If there were a Calvary mobile										
54	app, I would use it.	5.15	5.24	2.15	-0.09						
	Campus item: Finding information on the										
55	Calvary website is easy and simple.	6.36	5.58	1.59	0.78						
56	Cost as factor in decision to enroll.	6.44				6.28					
	Financial assistance as factor in decision to										
57	enroll.	6.10				6.32					
	Academic reputation as factor in decision to										
58	enroll.	6.09				6.21					
	Future career opportunities as factor in										
59	decision to enroll.	5.50				6.41					
	Personal recommendations as factor in										
60	decision to enroll.	5.60				5.71					
	Distance from campus as factor in decision to										
61	enroll.	4.43				5.36					
	Information on the campus Web site as factor										
62	in decision to enroll.	5.22				5.48					
63	Campus visits as factor in decision to enroll.	4.69				5.64					

 <sup>★ =</sup> Difference statistically significant at the .05 level
 ★★ = Difference statistically significant at the .01 level
 ★★★ = Difference statistically significant at the .001 level

## Summary Report- Calvary University Compared to ABHE Institutions

Summary	Answer	Calvary University	ABHE (2019- 2022)	Difference	SS
So far, how has your college	Total	4.86	5.15	-0.29	
experience met your expectations?	1= Much worse than I expected	1%	1%		
	2= Quite a bit worse than I expected	0%	2%		
	3= Worse than I expected	8%	7%		
	4= About what I expected	39%	24%		
	5= Better than I expected	21%	23%		
	6= Quite a bit better than I expected	13%	16%		
	7= Much better than I expected	16%	24%		
Rate your overall satisfaction with	Total	5.86	5.76	0.1	
your experience here thus far.	1= Not satisfied at all	0%	0%		
	2= Not very satisfied	0%	2%		
	3= Somewhat dissatisfied	4%	4%		
	4= Neutral	6%	7%		
	5= Somewhat satisfied	13%	11%		
	6= Satisfied	47%	37%		
	7= Very satisfied	27%	34%		
All in all, if you had it to do over	Total	6.05	5.97	0.08	
again, would you enroll here?	1= Definitely not	0%	2%		
	2= Probably not	2%	3%		
	3= Maybe not	2%	2%		
	4= I don't know	7%	6%		
	5= Maybe yes	12%	8%		
	6= Probably yes	26%	22%		
	7= Definitely yes	48%	53%		

 $<sup>\</sup>star$  = Difference statistically significant at the .05 level

<sup>★★ =</sup> Difference statistically significant at the .01 level

 $<sup>\</sup>star\star\star$  = Difference statistically significant at the .001 level

# Summary Report – Calvary University Compared to National Four-Year Privates (2019-2022)

Summary	Answer	Calvary University	National	Difference	SS
So far, how has your college	Total	4.86	4.72	0.14	
experience met your expectations?	1= Much worse than I expected	1%	2%		
	2= Quite a bit worse than I expected	0%	2%		
	3= Worse than I expected	8%	11%		
	4= About what I expected	39%	30%		
	5= Better than I expected	21%	23%		
	6= Quite a bit better than I expected	13%	14%		
	7= Much better than I expected	16%	14%		
Rate your overall satisfaction with	Total	5.86	5.37	0.49	**
your experience here thus far.	1= Not satisfied at all	0%	1%		
	2= Not very satisfied	0%	4%		
	3= Somewhat dissatisfied	4%	7%		
	4= Neutral	6%	10%		
	5= Somewhat satisfied	13%	16%		
	6= Satisfied	47%	37%		
	7= Very satisfied	27%	22%		
All in all, if you had it to do over	Total	6.05	5.45	0.6	**
again, would you enroll here?	1= Definitely not	0%	4%		
	2= Probably not	2%	6%		
	3= Maybe not	2%	5%		
	4= I don't know	7%	9%		
	5= Maybe yes	12%	11%		
	6= Probably yes	26%	26%		
	7= Definitely yes	48%	36%		

 $<sup>\</sup>star$  = Difference statistically significant at the .05 level

<sup>★★ =</sup> Difference statistically significant at the .01 level

 $<sup>\</sup>star\star\star$  = Difference statistically significant at the .001 level